

COVID-19 Adherence Solution

AdhereHealth's End-to-End Solution for Your High-Risk Consumers

The COVID-19 Adherence Solution leverages real-time data to target at-risk consumers, guide them to available health plan benefits or community resources, and ensure they have access to their medications.

Leveraging the Adhere™ platform and our 1,000-strong team of nationwide licensed clinicians, we can reach out to the consumer to discuss their health status, identify resources and coordinate with health plan case management.

90% | of patients hospitalized with COVID-19 have at least one underlying chronic disease

75% | of patients hospitalized with COVID-19 are over the age of 50



- Predictive analytics
- Co-morbidities
- Compromised immune systems
- Over the age of 50
- Socioeconomic data

- Overcome SDOH
- Medication health literacy
- Life's necessities
- CAHPS improvement
- Model of Care
- Identify consumers testing positive for the virus

- Support / enroll consumer's pharmacy of choice
- AdhereRx™ private courier pharmacy
- PillPack by Amazon Pharmacy®
- Mail order pharmacy

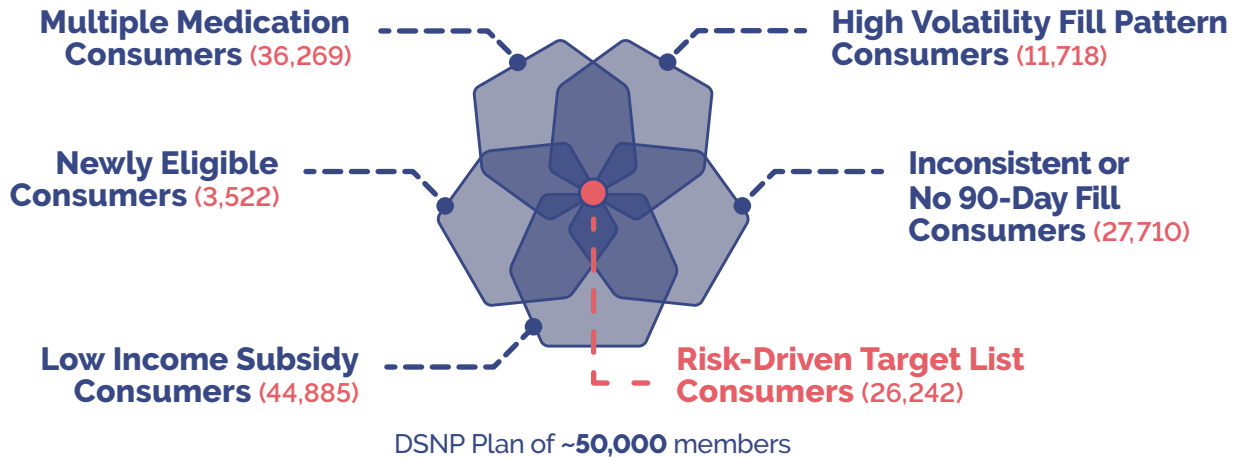


AdhereHealth™
ADHERENCE RESOLVED

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Targeting Algorithm

Leveraging health plan claims data, AdhereHealth's analytics identify high-risk consumers for SDOH and medication adherence.



Acuity-Driven Pharmacy

The Adhere™ platform identifies the right pharmacy based on acuity and fill patterns, alerts the engagement clinician for real-time pharmacy enrollment and delivers ongoing medication synchronization surveillance.

CONSUMER ACUITY LEVEL



Mail Order (Lower Acuity)

- 90-Day Fills
- Public Courier
- Discounted Co-pays
- Avg 1-3 Meds Daily



Multi-Dose Package (Medium Acuity)

- 30-Day Fills
- Public Courier
- Consistent Fill Patterns
- Sorted Dose Packaging
- Avg 4 Meds Daily



Couriered Delivery (High Acuity)

- 30-Day Fills
- Private Courier; Scheduled Delivery
- Inconsistent Fill Patterns
- Avg 6+ Meds Daily
- Monthly Medication Review
- Schedule III-V Controlled Substances



CONSUMER SUCCESS STORY: Ms. Lopez

Situation

- 7 Health Conditions
- 17 Active Medications
- 11 Providers
- Low Income Subsidy
- 77 YO, Spanish Speaking

Impact

- Requested to be enrolled in AdhereRx
- Happy to speak with a Spanish speaking provider
- Will receive monthly CMRs
- Eligible for 3 triple weighted measures
- Reduces pharmacy trips during COVID-19 crisis



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