

2020 Year-End Strategy to Improve Medicare Advantage Star Ratings

Boost Star Ratings with a Q4 Focus on Single-Event Gap Closure



Statin Use in Persons With Diabetes (D14)



Statin Therapy for Patients with Cardiovascular Disease (C21)



Diabetes Care - Blood Sugar Controlled (HbA1c) (C15)
Triple Weighted



Care for Older Adults - Medication Review (C09)



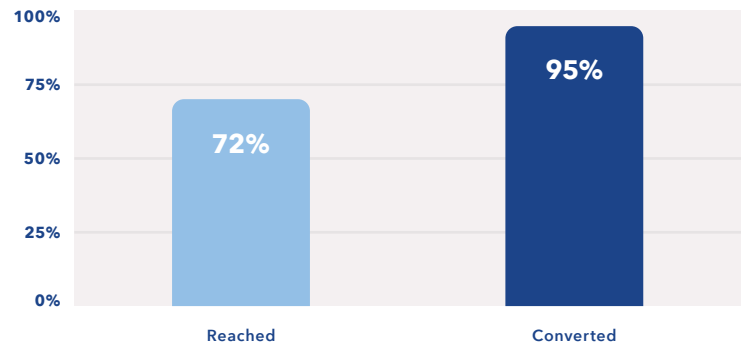
Care for Older Adults - Pain Assessment (C11)

- Diabetes Care - Kidney Disease Monitoring (C14)
- Diabetes Care - Eye Exam (C13)
- Colorectal Cancer Screening (C02)
- Osteoporosis Management (C12)
- Breast Cancer Screening (C01)

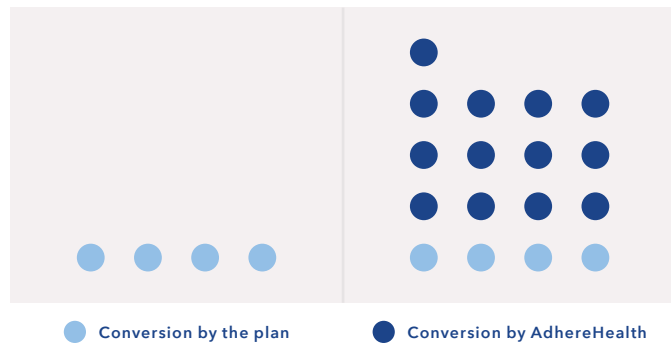
The Impact of a Q4 Push with the Adhere Platform

Our 11-day push reached **72%** of open member measure opportunities with a **95%** conversion rate across a two-state membership with a high focus on Care for Older Adults measures

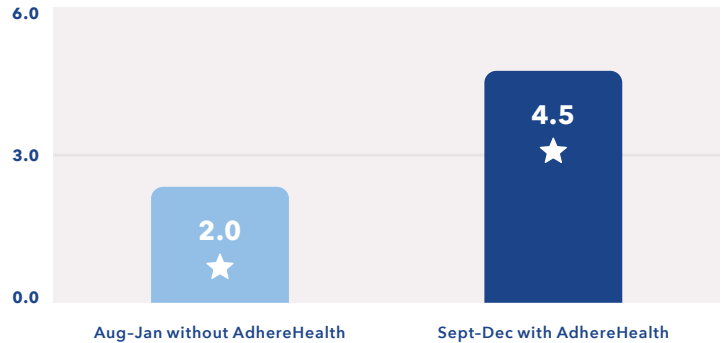
Care for Older Adults



HbA1c (C15): In partnership with AdhereHealth, a regional health plan increased HbA1c conversions by **300% in 4 months**



Statin (D14): In partnership with AdhereHealth, a national health plan focused on the SUPD measure, increasing from **2.0 to 4.5 Stars** for the measure in 3 months



ASK US HOW THIS YEAR'S RESULTS COULD REPLACE YOUR 2019 RESULTS FOR 2022 STAR RATINGS